

# COVID-19

**At Cairns Fertility Centre the health and safety of our patients as well as our staff is our first priority in these uncertain times.**

## PRECAUTIONARY INSTRUCTIONS

Here are a number of precautionary instructions where you can assist with minimising the risk of COVID-19 to yourself and our staff;

1. If you have an appointment and have flu like symptoms which include fever, a runny nose, a cough, sore throat and respiratory symptoms please do not attend the appointment. You can contact the clinic by phone and the consultation may be able to be converted to a phone consultation.
2. Please let us know if you or your partner are experiencing any of the flu like symptoms, have travelled overseas in the last 14 days or have been in contact with any person diagnosed with COVID-19. We request you do not visit the clinic but call us so we can provide advice on your care.
3. We will require all patients to complete a screening questionnaire on arrival at the clinic confirming their health status.
4. If you have commenced a cycle of IVF or FET treatment and become unwell, please contact the clinic. Do not attend the clinic.
5. If your cycle is cancelled as a result of this and you are unable to proceed to egg collection, we will refund your out-of-pocket costs. Cairns Fertility Centre will request the cycle be delayed for 30 days.

## CLINIC CHANGES

Within the clinic we have made some changes to assist with the wellbeing of patients and staff;

- Providing sanitizers for patients to use on arrival at the clinic.
- Increasing the frequency of the cleaning of surfaces in the waiting rooms, consult rooms and toilets. This includes handrails, taps, light switches and other high risk surfaces.
- Removal of magazines from the waiting room.

## PATIENT APPOINTMENTS

Patient appointments and the changes;

- Organising ultrasound appointment times for patients in 15 minute slots.
- Embryology appointments will be carried out by phone consultations only.
- Where possible consultations will be carried out by Skype or Face Time consults.

**We will review the information and continue to monitor the developments of COVID-19.**

***Please contact us if you are have any questions or concerns.***